

## **APPENDIX A: FOCUS GROUP SCREENER**

OMB CONTROL # 1510-0068

## SHUGOLL RESEARCH

BAH6

02

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CIRCLE

Philadelphia - SSI	4 pm	1
Philadelphia - Disabled	6 pm	2
Tampa - Retired	4 pm	3
Tampa - SSI	6 pm	4
Kansas City - Retired	4 pm	5
Kansas City - Disabled	6 pm	6
San Diego - Retired	10 am	7
San Diego - SSI	4 pm	8
San Diego - Disabled	6 pm	9

FINANCIAL MANAGEMENT SERVICE SCREENER  
(FINAL 12/11/96)

RESPONDENT NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_

DATE RECRUITED: \_\_\_\_\_ RECRUITED BY: \_\_\_\_\_

CONFIRMED BY: \_\_\_\_\_ DATE CONFIRMED: \_\_\_\_\_

Hello, this is \_\_\_\_\_ calling from Shugoll Research, a market research company on behalf of the Financial Management Service of the Department of the Treasury. This is not a sales call. We are conducting a 3-minute survey about federal payments and would greatly value your opinions.

1. Do you or does someone in your household currently receive regular payments from any of the following federal programs? (READ LIST)

	CIRCLE ONE PER ROW		
	<u>Yes</u>	<u>No</u>	
Social Security Administration	1	2	
Veterans Pension	1	2	
Railroad Retirement	1	2	
Federal Civil Service Retirement	1	2	→(IF ANY YES CIRCLED, QUALIFIES FOR RETIRED GROUP)
Veterans Disability	1	2	
Railroad Disability	1	2	
Civil Service Disability	1	2	→(IF ANY YES CIRCLED, QUALIFIES FOR DISABLED GROUP)
Supplemental Security Income	1	2	→(IF YES CIRCLED, QUALIFIES FOR SUPPLEMENTAL INCOME GROUP)

(INTERVIEWER NOTE: ASK TO SPEAK TO PERSON IN HOUSEHOLD WHO RECEIVES REGULAR FEDERAL GOVERNMENT PAYMENTS. RESPONDENTS MAY QUALIFY FOR MORE THAN ONE GROUP. CHECK WITH SUPERVISOR TO DETERMINE WHICH GROUP TO RECRUIT TO)

2. How do you receive these payments from the federal government? (READ LIST)

CIRCLE

- |   |   |                           |
|---|---|---------------------------|
| By direct deposit where the money<br>is electronically sent to a bank or<br>financial institution | 1 | →(THANK AND<br>TERMINATE) |
| OR By check   | 2 | →(CONTINUE)               |
| (Do Not Read) Don't know  | 3 | →(THANK AND<br>TERMINATE) |

3. Who decides whether you receive the payment by check or by direct deposit? (READ LIST)

CIRCLE ONE

- |                                    |   |  |
|------------------------------------|---|--|
| You decide yourself                | 1 | →(CONTINUE)                                      |
| Someone else helps you decide      | 2 |  |
| OR Someone else makes the decision | 3 | →(ASK TO SPEAK WITH THAT<br>PERSON. BEGIN AGAIN) |

- 4a. Do you currently have a checking or savings account at any bank, credit union or other financial institution?

CIRCLE

- |     |   |  |
|-----|---|--|
| Yes | 1 |  |
| No  | 2 | →(IF NO IS CIRCLED, QUALIFIES AS A NON-BANK USER.<br>RECRUIT<br>AS MANY AS POSSIBLE, UP TO 5 PER GROUP.) |

- 4b. Which types of accounts do you have? (READ LIST)

CIRCLE ONE NUMBER PER ROW

- |                  | <u>Yes</u> | <u>No</u> | <u>DK</u> |
|------------------|------------|-----------|-----------|
| Savings account  | 1          | 2         | 3         |
| Checking account | 1          | 2         | 3         |
| Loan             | 1          | 2         | 3         |

5. To ensure we have opinions from a variety of people, please tell me which of the following categories includes your age. (READ LIST)

	<u>CIRCLE ONE</u>	
Under 18	1	→(THANK AND TERMINATE)
18 to 29	2	
30 to 39	3	
40 to 59	4	
60 to 69	5	
70 to 80	6	→(RECRUIT A MIX OF AGES FOR DISABLED AND SUPPLEMENTAL INCOME GROUPS)
Over 80	7	
Refused	8	→(THANK AND TERMINATE)

6. Do you consider yourself to be: (READ LIST)

	<u>CIRCLE ONE</u>	
Hispanic	1	→(RECRUIT A MIX FOR ALL GROUPS. MUST RECRUIT A MINIMUM OF 4 MINORITIES PER GROUP AND WOULD LIKE AT LEAST 1 HISPANIC PER GROUP)
White, not Hispanic	2	
Black, not Hispanic	3	
Asian or Pacific Islander	4	
American Indian or Alaskan native	5	
OR Other _____	_____	
Refused	7	

7. Do you live in a: (READ LIST)

	<u>CIRCLE ONE</u>	
City	1	→(RECRUIT A MIX IN EACH GROUP IF POSSIBLE)
Suburb	2	
Small town	3	
OR Rural area	4	
(DO NOT READ) Don't know	5	

8. And, can you please tell me which one of the following categories includes your total household annual income before taxes? (READ LIST)

	<u>CIRCLE ONE</u>	
Less than \$10,000	1	→(RECRUIT A MIX FOR RETIREMENT AND DISABLED GROUP. RESPONDENTS IN SUPPLEMENTAL GROUP CAN ALL BE LESS THAN \$10K)
\$10,000 to \$24,999	2	
\$25,000 to \$50,000	3	
OR Over \$50,000	4	
Refused	5	

- 9a. Have you ever participated in a group discussion for research purposes?

	<u>CIRCLE</u>	
Yes	1	→(ASK Q.9b)
No	2	→(SKIP TO Q.10)

- 9b. What was the topic of the discussion?

\_\_\_\_\_  
(IF ABOUT BANKING PRACTICES OR GOVERNMENT CHECKS,  
ASK Q. 9c. IF OTHER, SKIP TO Q.10)

- 9c. How long ago did you participate in this research discussion?

\_\_\_\_\_  
(IF 6 MONTHS OR LESS, THANK AND TERMINATE)

10. (Interviewer records gender based on first name and sound of person's voice)

	<u>CIRCLE</u>	
Male	1	→(RECRUIT 5 TO 7 PER GROUP)
Female	2	→(RECRUIT 7 TO 9 PER GROUP)

INVITATION

We would like to invite you to participate in a group discussion with 8 or 9 other people, similar to yourself, to discuss new ways to deliver payments to people who currently receive Federal Government checks. Your participation in this group will help the Federal Government understand the needs and concerns of people who receive government checks on a regular basis.

This discussion group will be held on (day/date) at (time) in (general location). The discussion group will last about 2 hours. You will be paid \$25 for participating. Would you be interested and available to attend this meeting?

- |     | <u>CIRCLE</u> |  |
|-----|---------------|--|
| Yes | 1             | →(GIVE DIRECTIONS, ADDRESS, PARKING OR<br>PUBLIC TRANSPORTATION INFORMATION.<br>THANK RESPONDENT AND TELL RESPONDENT<br>THAT WE LOOK FORWARD TO SEEING THEM<br>ON (DATE) AND (TIME)) |
| No  | 2             | →(THANK AND TERMINATE)   |